

## Medical billing solutions by

### Rand software

(Formally Program Management)

#### Rationale

- 1) Saves our clients time and money by processing claims.
- 2) We utilize simple processes to speed up matters.
- 3) We are experts in what we do because we have learnt from our past mistakes (since 1986), and we have also learnt from other peoples mistakes.
- 4) We monitor the external environment to ascertain what impact it will have on our practices.
- 5) We adept at meeting any changes , and can keep our clients informed re changes in Medical Schemes
- 6) The side line benefits are in stationary, toner printing and postage costs.

#### Services

- 1) Paper claims
- 2) EDI and paper claims

#### Method

- 1) Client purchases our Med accounts software (once off payment)
- 2) Client enters patient details daily
- 3) Client enters patient treatments, ICD 10's and tariff charges
- 4) Client also undertakes to enter payments ex bank remittances
- 5) Client does a daily back-up of the data files
- 6) Client emails one of these data files to our offices on a weekly basis as attachments  
(We will teach you how to do this)
- 7) We download your files in our office, into a dedicated folder for each client
- 8) We run a validate to ensure that there are no gross errors
- 9) The client receives an email list of the gross errors, which should be corrected on their master Med acc system.
- 10) We print/process the new transactions since the previous transmission/restore.
- 11) We collate the statements from all our clients and then submit to the medical schemes  
(Using a courier or the Post, we can submit batch EDI where applicable)
- 12) The client pays a monthly upfront fee ,R300, and our cost is deducted from it.  
The client pays Rand Software via EFT deposits
- 13) The client will enter the payments received from their bank statements, the clients may also ask us to follow up on 60 days and over at an additional charge

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